

Business Continuity Policy

The Business Continuity Policy is implemented in accordance with the application principles outlined in the ISO 22301 Business Continuity Management Standard, encompassing legal and regulatory obligations. The primary objective of the Business Continuity Policy is to restore critical processes and assets identified through business impact analysis to a functional state within predefined minimum timeframes in the event of any disruption. In line with this objective, we commit to:

1. Prioritizing the safety of human life as the first and foremost consideration during disasters and emergencies.
2. Continuously improving our business continuity capacity in alignment with the ISO 22301 international standard.
3. Reducing incidents and accidents that may interrupt our services, ensuring the least possible damage during occurrences and maintaining uninterrupted service delivery.
4. Safeguarding human life as the primary focus in any exceptional circumstances, preventing or minimizing incidents that could disrupt business continuity, in compliance with national, international standards, and legal requirements within the framework of continuous improvement.
5. Rapid and accurate assessment of the magnitude of disasters/crises/incidents and ensuring prompt actions are taken.
6. Enhancing responsiveness and agility in intervention speed and decision-making points.
7. Managing risks and developments that could result in reputational damage.
8. Conducting risk assessments for critical services and preventing disasters that can be avoided through preventive and protective measures.
9. Developing business continuity solutions consistent with the organization's objectives and planning for the recovery of critical services at acceptable timeframes and levels.
10. Committing to centrally coordinate crisis, business recovery, and emergency management preparation activities related to business continuity.